



## Positive Account Guidelines

### General Account

X-Cell Aviation offers Customers accounts to deposit funds to. These funds may be used at anytime for Aircraft and Instructor fees. Customers will receive monthly statements of their account via email.

The account is to remain in a positive balance. Any Invoices that total more than the available balance will be billed immediately to the customer. ( As per the Rental Agreement )

### Availability of Funds

All funds deposited will be available for use within 12 months of the deposit date. If not all funds have not been used by this time the funds are still available, but only 50% (Fifty) of the invoice can be applied to the available funds. The remaining 50% of the invoice must be paid at the time of the bill. This will remain in effect till your full credit balance has been depleted. After 2 years and 6 months after the deposit, the remaining funds are forfeited and no longer available. This applies to all deposits.

### Refund Policy

All Deposits made within the past 4 months of the requested refund date are eligible for a refund. **Up to a maximum refund of One Thousand Dollars (\$1000). Any amount on an account in excess of this is NON-REFUNDABLE.** Any deposits made longer than 4 months from the refund request date are ineligible for refund. Amount refunded can be up to the remaining balance after all invoices are paid. A written request for refund must be submitted to X-Cell Aviation at the time of request. These forms are available via; in-person, email, or on the website. With the refund X-Cell Aviation will supply a past 4 month statement showing available balance along with all activity. Refunds may take up to 2 months from requested date depending on balance amount.

## Cash Bonus Incentives

In certain circumstances X-Cell Aviation offers cash bonus incentives based on a percent of the amount added to a customer's positive account. The Cash Bonus will be deposited as a Credit for use on the customer's Positive Account. **All and any Cash Bonus are NON Refundable** and may only be used towards Flight Training, Ground School, Solo, or Aircraft Rental. Cash Bonus credits will be applied to an invoice once all the original deposit credit has been used. The Original Deposit Credit is the deposit the Cash Bonus was given from. Cash Bonus Credits are good for 18 months from the date of the credit or they are forfeited.

I have read, understand, and agree to the Account Guidelines

Print \_\_\_\_\_

Sign \_\_\_\_\_

Date \_\_\_\_\_